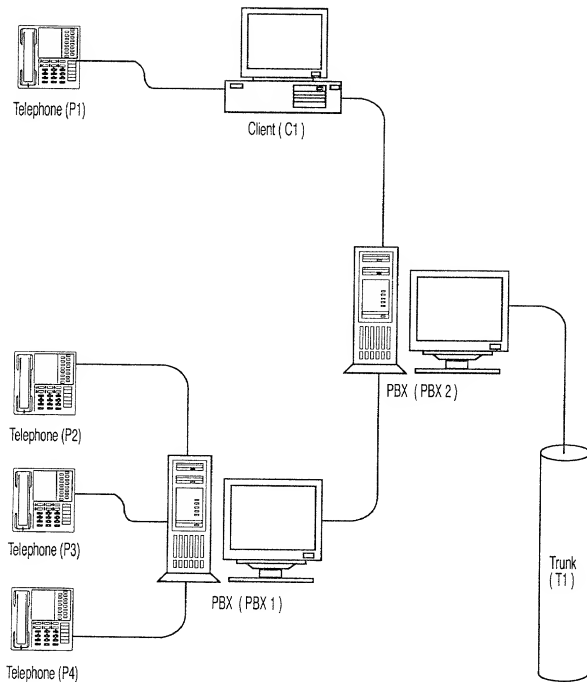


Figure 1



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Figure 2

HLL ID	Rule Set	Brief Explanation
HLL001	(LogP6000 or LogP6001 or LogP6002) from 2 or more phones.	Two or more phones are not receiving full services
HLL002	LogPBX2000 + LogC3000	Loss of services. Something is wrong with PBX2
HLL003	HLL 001 + HLL002	Loss of services. Something is wrong with T1 trunk.

Figure 3

Log ID	Time Generated	Brief Description	Execution Set
LogP8000	Feb. 29, 2000 14:23:04:12	No dial tone for phone P2	NONE
LogPBX2000	Feb. 29, 2000 14:23:04:17	PBX 1 is not receiving full services	-Page technician -Send Medium level alarm to monitoring application
LogP8001	Feb. 29, 2000 14:23:04:27	Reduction of features available for phone P4	-If phone has LED display, display "not fully functional" on LED display
LogC3000	Feb. 29, 2000 14:23:04:29	Client C1 cannot give services to phones	-Do self-diagnostic of network services
HL0002	Feb. 29, 2000 14:23:04:32	Loss of services on network	-Page two technicians -Send High level alarm to monitoring application -Re-route traffic to backup PBX
LogP8002	Feb. 29, 2000 14:23:05:00	No services available for phone P1	NONE
HL0001	Feb. 29, 2000 14:23:05:03	PBX 1 is not providing full services to phones	-Page technician -Send Medium level alarm to monitoring application
HL0003	Feb. 29, 2000 14:23:05:05	Trunk T1 is unavailable	-Page ten technicians -Send Critical level alarm to monitoring application -Use another trunk if available

Figure 4

<input type="checkbox"/> Smart Logs File Edit View Tools... etc.		<div>Execution Sets Entry Page</div> <div>Add Execution Set</div> <div>Edit Execution Set</div> <div>Delete Execution Set</div>	
Log	Execution Sets		
LogPBX2000	Call Phone 613-592-2122		
	Alarm Agent - STATUS MEDIUM -Description "LogPBX2000 occurred"		
LogPBX6001	Phone Display -Parse "Phone ID" -LEDDisplay "Not fully functional"		
LogC3000	Network Diagnostic -Full		
<input type="checkbox"/>	<input type="checkbox"/>		

Figure 5

